

# **Sett Valley Medical Centre**

## **Visions and Values**



The Practice's vision is:

- To be a trusted healthcare provider offering patient centred quality care to people to support their health needs throughout life
- To provide a positive place to work in a supportive multidisciplinary team
- To meet the evolving needs of our patients through developing our staff and promoting a learning environment
- To work in partnership with community health and social care providers and volunteers to respond to patients needs
- To adapt to changes within the wider NHS environment to continue to provide the best care to our patients
- To promote a safe and inclusive culture for patients and staff with continuous improvements

The Practices' values are:

- To put patients at the heart of everything we do – treating them fairly with dignity and respect
- To gather and respond to feedback to improve services and adapt to changes
- To work together with local partners to support the delivery of patient care
- To be accountable for our actions and be open and transparent with people who use our service
- To support our staff to look after their own wellbeing so that they can be best places to look after our patients
- To promote a strong safety culture within all areas of the Practice