## SETT VALLEY MEDICAL CENTRE

Hyde Bank Road New Mills High Peak SK22 4BP Tel: 01663 743483 Fax: 01663 741524

| Sett Valley Medical Centre PPG Minutes |                      |          |       |  |  |
|--|----------------------|----------|-------|--|--|
| Chair:                                 | Mr Brian Waddell     |          |       |  |  |
| Title of meeting:                      | PPG Meeting          |          |       |  |  |
| Date:                                  | 21st January 2020    | Time:    | 14.00 |  |  |
| Location:                              | Hayfield Church Hall | <u> </u> | •     |  |  |

| Determing. |                         |                     | T                        |   |
|------------|-------------------------|---------------------|--------------------------|---|
| Date:      |                         | 21st January 2020   | Time:                    | 14.00   |
| Locati     | Location: Hayfield      |                     |                          |   |
|            |                         |                     | Agenda Items             |   |
| Item       |                         | Topic               | Presented by             | Action  |
| I.         | I. Welcome/Apologies    |                     | Chair                    | Wecome :Alison Piddington (AP), Paige Whittaker(PW),Leona Hutchings(LH),lan Mason(IM Deputy Chair),Gordon &Ann Lyons(GL,AL),Nicola Fryers(Secretary) Apologies:Jill Jones (chair),Dr Douglas (GP Partner),Maggie Choras (Practice Manager),Andrew Bailey (AB)   |
| 2.         | Minutes of last meeting |                     | Chair                    | Read And Agreed   |
| 3.         | Matters A               |                     | IM                       | Breast screening at Stepping Hill Hospital has ceased alongsideMacclesfield Hospital.Patients' are referred to Wythenshawe Hospital,South Manachester-lan is attending meeting and will feedback at our next PPG meeting.  The Group asked how the flu clinicwas run and whether it was well attended ,Maggie will discuss with the group at next meeting.  lan commented when he or patients ring in they no longer get an engaged tone,and patients don't have to wait at reception to be dealt with .  lan mentioned repeat prescriptions reqests on line and a pilot scheme at Chesterfield Ilkeston where all go to a central hub which has reduced telephone calls to practices and wastage of prescriptions and reduction in costs . |
|            | Doctor's report         | /Practice Manager's | Nicola in MC<br>abscence | PM report PPG January 2020.docx   |
| 5          | Chair's R               | eport               | Chair/IM<br>Deputy       | As we enter a new year there are unresolved issues from 2019. I am conscious that we have not yet undertaken a petition asking the parish council to reconsider a dedicated parking spot outside Hayfield Surgery for peoplewho have mobility problems and for emergency ambulances. As this is an important issue I hope that the PPG will go on requesting such.  The sub group initiatives we started in 2019 have been very successful. In particular the social  |

|    |                                  |        | held on awednesday of every month in hayfield surgery has been very popular and of benefit to those who have enjoyed the company of others. There has been no shortage of chat and cake. Phyllis gave a really interesting history of swizzel's and its founders coming out of a blitz torn London to start the business here. Leona has met with Maggie to discuss hoe the PPG can support young people. Thanks to all those who support the teas. |
|----|----------------------------------|--------|---|
|    |                                  |        | I am also mindful that we need to undertake the Patient Survey after some minor alterations to the pilot form. I would like, on behalf of the PPG, to acknowledge all the work Mr Motley put into the design of the form.   |
|    |                                  |        | I have been Chair for two years and, with regret, I am resigning from this position.i have some family responsibilities and will not be able to dedicate enough time.   |
|    |                                  |        | I hope my successor will continue with the initiatives started.   |
|    |                                  |        | I will continue to attend as a member when I am able to .   |
|    |                                  |        | Thank you to all the PPG members for the support and hard work. Special thanks to Nicola who is dedicated to the group and supports the Chair wholeheartedly  |
|    |                                  |        | Jill Jones  |
|    | Members Items/Issues             | AP     | Housekeeping Did Not attends (DNA) Good practice to find the reason to why patients' don't attend. Brian commented nothing is ever done, he questioned whether a text reminder can be sent asking why patients' did not attend? The group suggested him to contact Maggie via email and she will discuss in detail at the next Meeting  |
| 7. | PPG Networking update            | IM     | lan fed back that the integrated care, which he has been liaising with, is getting better. Also Public Health Management are looking at solutions. He also had received feedback from the Network. The Old Bank Surgery cuppa tea and chat is a great idea and a huge success.  |
| 8  | Patient Reference Meeting update | IM     | This was organised by Derbyshire Clinical group-their proposal Future of 7 care homes. Goyt valley House which SV visits, is potentially closing due to Health and Safety issues with the building. This is gong to public consulation.   |
|    | Sub Group Update                 | LH /AP | Young people - how do we raise awareness and update the younger generation? Leona has kindly contacted schools, Alison recommends Podcast.  |

| Date and Time of Next Meeting |                 |  |
|-------------------------------|-----------------|--|
| Date:                         | Ist April 2020  |  |
| Time:                         | 14.00           |  |
| Venue:                        | Hayfield Church |  |