

## SETT VALLEY MEDICAL CENTRE

### PATIENT PARTICIPATION GROUP MEETING 10.9.2018

1. Apologies : Denise Hall, Pyhllis Hudson, Flo Hearsom, lance Dowson, Beth Atkins, Brian waddell, Lucile yoxen, david longson, lance Dowson, hilary gouldsmith.

2. Minutes of last Meeting: Ian mentioned to the group he is unable to get the poster for the 111 signposting. Also NF to contact Tash from New Mills Group as to when Jill, Leona, Beth can attend

3. Matter's arising - none

4/5 Practice Manager's report – Dr Douglas gave Andrew's apologies as he was unable to attend due to a family bereavement and is currently off work – see attached combined Practice Manager's and Doctor's report. It was discussed flu clinic 13<sup>th</sup> October 2018 9am until 11 am how the PPG can support the practice, by handing out information about patient access.

The CCG are trying to save 14 million Ian informed the group of a pilot scheme which is being trailed on prescriptions where patients ring a central telephone number to order their prescription, as there can be a saving on wasted prescriptions, Dr Douglas would welcome this within the practice and it was suggested Andrew to take the question to the CCG for all 8 practices locally to all adhere together to this process hopefully being implemented. Dr Douglas explained about practice's being paid for dressing's etc., for the PPG with the support of Dr Douglas to write a letter to Ruth George Local MP

Dr Douglas mentioned the partner's had a meeting with Ruth George to discuss the topics of

Funding, Ambulance response's, chesterfield clinic's patient's having to travel to, Ruth George is asking questions in parliament, increase the size of sett valley medical centre, for the practice to discuss with the council on funding building premium. Macclesfield Hospital has closed its doors as they are not accepting new referral's at present. Stepping Hill Hospital waiting time to be seen within 6 months. MSK service is where there is an assessment & treatment for orthopaedic, knee, hip pain, then referred to Cavendish in Buxton, as this reduces referral's to hospital's and cost saving.

6. Chairs report – see attached letter. Hayfield surgery was discussed for patient's to use the disabled access when required? Maybe shut the front door

7. Updates from sub groups - young people events, Leona Hutchins did a report for the group on accessing the teenage clinic at svmc, by asking the practice nurse to speak to her, Dr Gor contacted Leona and spoke to her about the services available. Dr Emily Wilson has a special doctor interest in sexual Health and the group thought it might be a good idea for Dr Wilson to contact a local school and go into assembly to raise awareness. Dr Douglas shared his concerns as to patient's not being registered at the practice so something in House. Leona mentioned for the practice to advertise on the screen to raise awareness the PPG group need young members

8. Updates from HP PPG Network and commissioning matters. Ian mentioned to the group about National screening Ian heard no more. Steward medical practice is in the process of devising a leaflet on self-care, flu vac increase in Derbyshire. Chris Clayton Chief Executive whole of Derbyshire saving 51 million look to save.

9. Memeber's Items/AOB - Phyllis Hudson wanted to thank the surgery on she has had a excellent experience from the care from the whole of the practice from reception staff, to nurse's to Gp's and also District nurse's on how dedicated the team is .Boots area manager to be invited to the next ppg meeting for 15-20 mins

## **10. Date of Next Meeting 7.11.2018**

### **3pm at the Royal Hotel Hayfield**

Close 7.45 pm

**Sett Valley Medical Centre PPG**

**Chair's Report 10<sup>th</sup> September 2018**

I have been indisposed over the summer following a total knee replacement operation in June. I would like to thank the Surgery for their care following my discharge from hospital and I have had superb treatment from the GPs and Nurse Practitioners with the support from Reception and Admin staff. The District Nurses were also excellent.

I know that everything carries on as Nicola Fryers overseas everything and her dedication and enthusiasm for the PPG is unflinching.

I note that the benches outside Hayfield Surgery have been painted. The Parish Council have not moved the waste bin so that people can open their cars doors. The issue of having dedicated surgery parking for disabled patients outside the surgery on the area that is relatively flat is also not agreed.

Now that the holiday season is over, I am anticipating that the sub groups will be meeting to discuss their projects.

There is an additional standing item on the Agenda, 'updates from PPG Network and commissioning matters.' This is to allow time for the representatives, Ian Mason and Brian Waddell to feedback on issues. There are many proposed changes afoot in health care delivery and the PPG may want to respond to proposals.

**PPG report**

10-9-2018

Andrew Pollitt is currently off work due to bereavement

**-8-8 working**

This is now planned to commence on Wednesday the 26th of September

The software is now installed and training planned for this week with our regular Wednesday evening and some Friday evenings

**Staff changes**

Dr Neil start is currently on sick leave and is due to retire at the end of October this year. It is unlikely that he will return to work before his retirement date.

With this in mind we have replaced with two salaried doctors, Dr Susan Karami and Dr Emily Wilson who are both now working at the surgery. And have brought our clinical staff up to full complement regards doctors.

However following government pay awards we have lost two members of nursing team, Julia –Practice Nurse and Andrea, one of our nurse practitioners.

We are meeting tomorrow to decide how to replace Andrea, but not currently placing Julia due to CCG changes regards dressings and also minor injuries which are being removed from ourselves we believe.

**Financial challenges**

Winter pressure monies will not be available this year, and with the CCG debt we are still unsure as to how else that this will affect us.

The government pay award on “agenda for change” was only funded for hospital-based nursing staff, not in primary care and this has led to wide differentials in reimbursement and hence we have lost two members about nursing team to these financial pressures which we will struggle to match

## **Ruth George MP**

We invited her to attend to meet the clinical team two weeks ago and she kindly attended for an hour and a half

We discussed the various aspects of primary care including ambulance response times, funding primary care, travel to Chesterfield for outpatient clinics including diabetic retinopathy and improving patient pathways

We also discussed possibility of increasing surgery space but there appears to be little NHS funding for this and she suggested possibility of acquiring council funding through possible developers premium to improve facilities

## **Macclesfield Hospital**

Macclesfield Hospital will now not accept any new referrals from Derbyshire residents over a number of specialities including cardiology, gastroenterology, dermatology, and gastroscopy

Stepping Hill Hospital also has approximately 6 months waiting times for cardiology, gastroenterology and endocrinology

These long waits and limited referral options will unfortunately impact adversely on patient care

## **MSK CATS Service**

This triage and approval service has been implemented today