

SETT VALLEY MEDICAL CENTRE
PATIENT PARTICIPATION GROUP
MEETING AT NEW MILLS VOLUNTEER CENTRE 01.06.2016

Present: Ian Mason (Chair), Dr N J Start (GP Partner), Andrew Pollitt (Practice Manager) Nicola Fryers (Secretary), Godfrey Hutchins, Leonie Hutchins, Denise Hall, Judith Bailey and Lance Dowson.

Before the meeting opened, Adele Gould, Office Manager at the Volunteer Centre explained about the funding reviews by Derbyshire County Council and the Clinical Commissioning Group but confirmed that local rumours about the Centre closing are simply not true.

1. Apologies Tina Nickisson
2. Update On Boots Pharmacies Ian (chair) had written to North Derbyshire CCG who passed his concerns on to NHS England regarding low stock at the New Mills pharmacies and patients having to keep returning to Boots for their medication. Boots have responded with an upgrade of the stock system at Market Street which now meets patient's needs and items owing has reduced by 35 %. At Sett Valley repeat prescriptions have been transferred to another site to allow better availability for walk-ins. Ian will meet with Hazel Evans SVMC in-house pharmacist before the next meeting. Members were asked to advise of any stock shortages on an informal basis to Ian or Nicky who will keep a record to monitor the situation.
3. Minutes of last meeting – Read and agreed
4. Matter's Arising – On Line Health Records a leaflet produced by NHS England is available to collect from the practice's which the patient needs to sign. Did Not Attends the figures need to be shown. Text reminders are working. Derbyshire Community Health Service had an open discussion meeting that received a good attendance.
5. Doctor's Report /Practice Manager's Report – The Doctors are generally happy with the appointment booking system even though the practice is 1 GP down, Dr Whittaker is staying on as a salaried GP (September), Dr Gor is a university Trainee, the practice is still awaiting a CGC inspection, Claire Gilham has produced an article on Sepsis which is in a journal. she also has a distinction in her masters. Ian to offer congratulations to Claire by form of a congratulations letter.
Practice Manager's Report-Lorraine Smith is now community Matron. Dr Williams will continue as a locum until the end of this month, and possibly will continue when needed. The surgery still has staff training on a Weds. afternoon once a month apart from August, December. The CCG are providing the practice with 2tv's for Sett Valley MC and one for Hayfield in Sept/October. (Post meeting note – apparently NHS are providing one set per practice. Branch surgeries maybe next year!) The CCG have appointed Steve Allinson as Chief Officer. Derbyshire Healthwatch want to sit in the waiting room at Sett Valley.
6. Chairs Report – Ian shared a leaflet with the group The Kings Fund Ideas that change Healthcare. There is a 21st Century public consultation being held at New Mills Town Hall as well as in Buxton
7. NHS Friends and Family Questionnaire Survey, Judith discussed the results as she had produced a chart. Ian thanked Judith for her excellent work. The results showed a high level of satisfaction amongst participants.
8. Lance gave a brief update from Stockport Foundation Trust.

NEXT MEETING MONDAY 8TH AUGUST 6PM AT NEW MILLS VOLUNTEER CENTRE

